

BENEFON WARRANTY

Manufacture's limited warranty

Benefon Oyj warrants to the original retail purchaser ("Consumer" or "You") that this Benefon device and all accessories originally provided by Benefon in the sales package ("Product") are free from defects in materials, design and workmanship under normal use in accordance with the operating instructions and pursuant to the following terms and conditions.

Benefon warrants to you that during the warranty period Benefon or a Benefon authorised service company will in a commercially reasonable time remedy defects in materials, design and workmanship free of charge by repairing or, should Benefon in its discretion deem it necessary, replacing the Product in accordance with this Limited Warranty (unless otherwise required by law). Some limitations to the warranty service may apply because of country specific elements in the Products. This limited warranty extends only to the Consumer for Products purchased and used in the original country of purchase. The limited warranty is valid only in Benefon's intended country of sales of the product.

Warranty Period

The warranty period starts at the time of Product's original purchase by the first end-user. The Product may consist of several different parts and different parts may be covered by a different warranty period (hereinafter "Warranty Period"). The different Warranty Periods are:

1. Twenty-four (24) months for Benefon device and twelve (12) months for accessories (whether included in the mobile device sales package or sold separately) other than the consumable parts and accessories listed in 2) and 3) below;
2. Six (6) months for the following consumable parts and accessories: batteries, chargers, headsets, cables and covers; and
3. Ninety (90) days for the media on which any software is provided, e.g. memory card or CD-ROM.

As far as your national laws permit, the Warranty Period will not be extended or renewed or otherwise affected due to subsequent resale, Benefon authorized repair or replacement of the Product. However, part(s) repaired or replacement product during the Warranty Period will be warranted for the remainder of the original Warranty Period or for sixty (60) days from the date of repair or replacement, whichever is longer.

How to get warranty service

If you wish to make a claim under this Limited Warranty, please return your Product or the affected part (if it is not the entire Product) to a Benefon authorised service company. You can call a Benefon Customer Care (national or premium rates may apply) for further details on how to make a claim. Information about Benefon authorised service companies can be found in the sales package, or at local Benefon web pages, where available.

Any claim under this Limited Warranty is subject to you notifying Benefon or a Benefon authorised service company of the alleged defect within a reasonable time of it having come to your attention and in any event no later than before the expiry of the Warranty Period.

BENEFON WARRANTY

When making a claim under this Limited Warranty you will be required to provide: a) the Product (or the affected part) and b) the original proof of purchase, which clearly indicates the name and address of the seller, the date and place of purchase, the product type and the IMEI or other serial number.

What is not covered by the warranty

This warranty is not valid if the defects are due to damage, misuse, tampering, neglect or lack of care and in case of alterations or repair carried out by unauthorised persons.

- Product that has been subjected to misuse, accident, neglect, shipping or other physical damage, improper installation, abnormal operation handling, access to incompatible sources, fire, liquid, moist or spills of food; or
- Damages from improper repair, testing, installation, operation, unauthorised software applications or any alteration or modification by anyone not authorised by Benefon; or
- Damages, defects or problems caused by uses with non-Benefon products or accessories; or
- Product that has reception or operation problems caused by signal conditions,
- network reliability or cable or antenna systems; or
- Product serial number has been removed, erased, altered or product returned without valid proof of purchase or which proof of purchase has been altered or is illegible.
- Normal wear and tear or Force Majeure.

WARRANTY INFORMATION

The expiration date for warranty of this product	
BENEFON dealer who sold the product	
IMEI code/serial number of this product	

BENEFON

P.O. Box 84, FIN-24101 Salo, Finland
Fax int. +358 2 733 2633